



**Paw Paw's Pets**  
**3124 Broad Avenue**  
**Memphis, TN 38112**  
**901-286-5488**

Owner's Name \_\_\_\_\_

Address \_\_\_\_\_

City \_\_\_\_\_ State \_\_\_\_\_ Zip \_\_\_\_\_

Home Phone \_\_\_\_\_ Cell \_\_\_\_\_

Email: \_\_\_\_\_

**How did you hear about us:** \_\_\_\_\_

**Dog #1:** Name: \_\_\_\_\_ Breed: \_\_\_\_\_

Spayed: Y / N    Neutered: Y / N

(If not spayed or neutered, owner assumes risk)

**Dog #2:** Name: \_\_\_\_\_ Breed: \_\_\_\_\_

Spayed: Y / N    Neutered: Y / N (If not spayed or neutered, owner assumes risk)

**Dog #3:** Name: \_\_\_\_\_ Breed: \_\_\_\_\_

Spayed: Y / N    Neutered: Y / N (If not spayed or neutered, owner assumes risk)

Evaluation is free provided a Daycare Pass is purchased and/or Boarding is scheduled based on the passing of the temperament test. Otherwise, an evaluation is \$25 if a Pass is not purchased and/or Boarding is not scheduled.

All 10 and 20 Daycare Passes expire within 3 months of purchase. The Monthly Pass expires 1 month from date of purchase. Paw Paw's Pets has a No Refund policy on all services-boarding, daycare, grooming, and training. All sales are final. We do apply a 3.5% surcharge to all credit card transactions. Prices increases for Paw Paw's services can occur annually. Credit card information is kept on file at Paw Paw's Pets. \_\_\_\_\_ (Initials)

Although injuries are rare, there is an inherent risk to daycare. I acknowledge that I will be responsible for any veterinary bills that may occur. Also, I acknowledge that I am solely responsible for my dog and do not hold Paw Paw's Pets accountable if my dog is unaltered, or not spayed or neutered

\_\_\_\_\_ (Initials)

### Health and Temperament Certification

I hereby certify that my pet(s) is/are in good health and has/have not had any communicable diseases in the last 60 days. I further certify that my pet has not harmed or shown aggressive or threatening behavior towards any person or other pet. The pet has not been exposed to rabies, distemper, or any other contagious disease within the sixty (60) days prior to any stay at PPP.

\_\_\_\_\_ (Initials)

### Emergency Contact

Name: \_\_\_\_\_

Number: \_\_\_\_\_

### Medical Emergency and Care

I understand that in the event of a medical emergency, Paw Paw's Pets will attempt to contact me and my emergency contact(s) as listed on the member application; however, if no one listed can be reached, Paw Paw's Pets, at its sole discretion, will obtain medical treatment at the closest available veterinary facility. Paw Paw's Pets will determine if the services of a veterinarian are required for the well-being of the pet. Owner is obligated to pay all veterinary care costs at the time the services are rendered. I further agree that I am financially responsible for any medical treatment my pet(s) receive(s) as a result of a medical emergency while at Paw Paw's Pets. There is a \$2.50 fee per day for the administration of medication. \_\_\_\_\_ (Initials)

### Paw Paw's Pets Member Agreements

This agreement is made between Paw Paw's Pets (hereinafter called "PPP") and the pet owner, who signature appears below (the "Owner"), which both parties agree to follow:

#### Payment for Services:

1. Owner will pay, at the established rates of PPP, all costs and charges for all boarding, daycare, salon, and other services and goods provided for the pet by PPP. All costs and charges due from Owner to PPP will be paid in full at the beginning of each visit. PPP will have the right to refuse the release of the pet to Owner until all outstanding costs and charges have been paid in full.
2. Cash and credit card are accepted. We do not accept checks at this time. No refunds are given for any of PPP's services.

#### Pet Health Services

If PPP determines that the pet was brought to the facility Infested with fleas or ticks, PPP may provide to the pet any medication, bath or other necessary treatment and Owner will pay all cost and expenses for such medication, bath, or treatment.

### **Abandoned Pets**

If the Owner fails to pick up the pet within five (5) days of its scheduled checkout date, or PPP has not released the pet to the Owner within five (5) days of its scheduled check out date due to non-payment, PPP may, at its discretion, send Owner a written notice stating that if Owner fails to pay all outstanding costs and charges owed to PPP and pick up the pet from PPP within ten (10) days of the date of such notice, the pet will be deemed to be an "Abandoned Pet". The notice to Owner will be sent by regular United States Mail to the most current address of Owner on file with PPP. PPP may, at its discretion, place any Abandoned Pet with any humane society, animal shelter, or animal rescue group, or permit any person selected by PPP, in its sole discretion, to adopt the Abandoned Pet. Owner will have no further ownership right or other claim with the respect to any Abandoned Pet and hereby releases PPP employees, customers, and all other persons or entities (including any agency, shelter or person receiving ownership or possession of the Abandoned Pet) from any claims, loss or liability regarding the Abandoned Pet or PPP's care, treatment or disposition of the Abandoned Pet.

**Owner's Warranties and Representations.** Owner warrants and represents to PPP that:

1. Owner is the sole owner of the pet, free and clear of any claim, lien, or encumbrance, and has full power and authority to enter into this Agreement.

### **Liability of PPP**

1. Owner will be solely responsible for the behavior and actions of the pet at PPP.
2. Owner will indemnify, hold harmless, and if requested by PPP, defend PPP and its employees, customers, and guests from and against all claims, cost, expenses, suits and causes of action, including attorney's fees and court cost arising from or related to: (i.) the behavior and actions of the pet while at PPP; (ii.) any injuries to the pet, any other pets, or any person, or damage to PPP or other property, caused in whole or in part by the pet; (iii.) any breach of Owner of any term of condition of this agreement; and (iv.) the falsity of any warranty or representation made by the Owner of PPP.
3. Owner's obligations hereunder to indemnify, hold harmless and defend will survive any termination or expiration of this Agreement.
4. Pets may be placed in isolation or "time out" at PPP's discretion to ensure safety of your pet and other pets upon observing risky behaviors. PPP reserves the right to remove any pets from the daycare areas that are not exhibiting behaviors conducive to a safe daycare environment.

### **Photographic and Video Release**

PPP, its agents, licensees, and news agencies may from photograph, videotape, or record images of the pet in connection with the business of PPP and all such images will be sole and exclusive property of PPP or such other parties. This includes without limitation, for commercial purpose, without consent or approval of, or compensation to, Owner.

### **Rules and Information**

Monday – Friday: 6:00 A.M.-6:30 P.M.

Saturday: 9:00-9:30A.M.

Sunday: 4:00-4:30P.M.

Dogs picked up after 12:00PM, Monday through Saturday, from boarding will be charged a \$25 daycare fee. A \$25 fee will be charged for Paw Paw's services outside the hours of operation.

We lock the doors at the above "close" times. Owners who are running late will be charged a \$25 late pick-up fee. Calling doesn't prevent the charge. Please be on time to avoid any additional incurred fees.

**Boarding**

Boarding check-out is by 12:00 P.M. Boarding dogs picked up after 12:00 P.M. on departure day will be charged a Daycare fee. **Rates may increase (\$5-10) over holidays. A 50% non-refundable fee is charged at the time of scheduling for boarding.**

Dated: \_\_\_\_\_, 2023

Owner Signature

\_\_\_\_\_

PPP Representative

\_\_\_\_\_

For emergency and convenience purposes, Paw Paw's will need to keep credit card information on file. Paw Paw's charges a 3.5% surcharge for processing credit cards.

CC # \_\_\_\_\_

Expiration Date: \_\_\_\_\_ CVV: \_\_\_\_\_ Zip Code: \_\_\_\_\_